Lampiran 7

Output Hasil Penelitian Validitas dan Reliabilitas Skala Pelayanan Prima

Reliability Statistics

Cronbach's Alpha	N of Items
,940	20

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
x1	64,69	45,724	,500	,939
x3	64,63	44,817	,600	,937
x5	64,72	44,949	,585	,938
x7	64,46	44,178	,731	,935
x9	64,77	44,072	,693	,936
x11	64,67	43,970	,689	,936
x17	64,91	44,265	,610	,937
x13	64,77	44,745	,552	,938
x15	64,59	44,863	,611	,937
x19	64,48	44,306	,706	,935
x2	64,45	45,250	,563	,938
x4	64,77	44,636	,632	,937
x6	64,59	44,807	,620	,937
x8	64,62	43,674	,746	,935
x10	64,90	45,345	,575	,938
x12	64,53	44,179	,690	,936
x14	64,67	44,679	,657	,936
x16	64,65	44,194	,674	,936
x18	64,67	44,061	,700	,936
x20	64,50	44,452	,677	,936